



COVER-ALL COMPUTER SERVICES

March 24, 2020

**Providing a vital service in challenging times**

Cover-All continues to play a vital role in the community, (both nationally and internationally) supporting many essential service sectors. It is important that we remain operational through these challenging times.

Cover-All hosts mission-critical systems for a number of Customers in industries and sectors that include Oil and Gas, Steel, and Financial Services, just to name a few.

We are also instrumental in the processing and dissemination of information and communications for Businesses and Consumers, both large and small across Canada and the globe. This includes support for charitable foundations and financial institutions among others. Cover-All is also a major partner of Canada Post and we are one of the largest mail service providers in Canada.

*Communication, and connecting people, now more than ever, is imperative.*

The safety of our staff is our top priority as we heed the advice of public officials regarding COVID-19 in order to slow the spread of the illness. We will get through this together.

Wherever possible, employees are now working remotely from home.

For our front-line staff that are unable to work from home, a variety of new safety policies, practices and measures have been put in place including increased cleansing and disinfecting throughout the facilities, social distancing, travel and access restrictions, and monitoring of those in isolation.

Social distancing is imperative in order to help control the spread of the virus and we continue to support the recommended guidelines of the experts. For each decision we are making around COVID-19, your safety is our top priority.

Cover-All continues to adapt to these rapidly changing circumstances and we will keep you informed as new information becomes available.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Coverdale".

Michael Coverdale  
President  
Cover-All Computer Services Corp.